



galae e-mail service – Pricing and Subscription

| | START | EVOLUTION | PROFESSIONAL | ENTERPRISE |
|-----------------------------|------------------------|--------------------------|-----------------------|-------------------------|
| FEATURES | | | | |
| NUMBER OF MAILBOXES | unlimited | unlimited | unlimited | unlimited |
| NUMBER OF MANAGED DOMAINS | unlimited | unlimited | unlimited | unlimited |
| INCOMING E-MAILS | unlimited | unlimited | unlimited | unlimited |
| OUTGOING E-MAILS | 35 / day | 100 / day | 500 / day | 2000 / day |
| STORAGE SPACE | 5 Go | 30 Go | 100 Go | 500 Go |
| SUPPORT | | | | |
| COMMUNITY | ✓ | ✓ | ✓ | ✓ |
| BEST EFFORT HELPDESK | ✓ | ✓ | ✓ | ✓ |
| BUSINESS – 2 WORKING DAYS | OPTION | OPTION | OPTION | OPTION |
| PHONE SUPPORT | OPTION | OPTION | OPTION | OPTION |
| FEATURES | | | | |
| MANAGEMENT INTERFACE | ✓ | ✓ | ✓ | ✓ |
| SOGO WEBMAIL | ✓ | ✓ | ✓ | ✓ |
| SPF, DKIM, DMARC | ✓ | ✓ | ✓ | ✓ |
| 1 year subscription | 20€ / year * | 80€ / year * | 275€ / year * | 955€ / year * |
| 2 years subscription | 35€ / 2 years * | 140€ HT / 2 ans * | 475€ / 2 year* | 1660€ / 2 year * |

* Prices are exclusive of taxes. Payment is made on order for all our offers.

Additional **custom** services

Business Support – guaranteed response time of 2 working days

150€ / year *

Prioritize your tickets. This option allows you to give priority to requests related to the operation of your professional emails; we commit to handling your message within 2 business days.

Phone support

500€ / year *

Contact support by phone. This option allows you to receive 5 hours of phone support with a technician to resolve your complex issues and address them in real-time.

Turnkey management

120€ / year / for 10 mailboxes *

We fully handle the management and configuration of your emails. You have a dedicated contact person to address your configuration requests through the regular support channel.

* prices are exclusive of taxes.

Contact our **team**

✉ Address

340 rue de l'Eygala
38430 Moirans

☎ Phone

(+33) 09 72 49 72 20

🖱 Online subscription (coming soon)

www.galae.net

How to [subscribe](#) to galae ?

The service is now open to new clients and subscriptions. the process (still somewhat manual) is as follow :

1. **YOU:** send an email to hello@galae.net with the following information :
 1. your full contact details : first name and last name, company, VAT number (Europe), postal address, phone number, email address
 2. the offer you have choosen (start, evolution, professionnall, entreprise)
 3. tue subscription duration (1 year or 2 years)
 4. the options you want (business support , phone support, turnkey management)
2. **GALAE:** we send you the corresponding quote
3. **YOU:** you return the quotation to us "approved".
4. **YOU:** you make the bank transfer according to the quote amount
5. **GALAE:** as soon as we receive the transfer our support team takes care of you and your onboarding with galae

We'll provide you with a migration guide, DNS configuration help and all the required support in order to make the service successfully running for you.

We are still in a launch period; We are here to support you and be sure we do our best in order to make things run smoothly

The entire [galae team](#) thanks you for your understanding and [trust](#).